RAY OF LIGHT PUBLISHING LLC

PRIVACY POLICY | Effective October 24, 2026

1. Scope and publisher

This Privacy Policy describes how Ray of Light Publishing LLC, an established Texas limited liability company (the "Company," "we," or "us"), handles information associated with its Family Historian Collection and other downloadable Windows desktop software products (each a "Product"), its product websites, and related purchasing and licensing services. The Company publishes and licenses its Products. Desktop software, websites, checkout, and license activation involve different information practices.

2. Your personal and locally stored content

The Company's Family Historian Products are designed to organize and preserve customer-selected personal content, which may include photographs, videos, audio recordings, family histories, names, notes, documents, recipes, and other records. Customer-owned content remains the customer's property. For Products whose ordinary library operations are local and offline, those operations do not send customer libraries to the Company. The Company does not routinely access, inspect, monitor, approve, or moderate locally stored customer libraries. Customers control their own content and are responsible for securing devices and maintaining backups. If you voluntarily email or otherwise provide files or information to us, we receive what you choose to send. Any Product-specific online, sharing, or third-party functionality must be described in that Product's disclosures before use; this policy does not represent that every Product has identical technical features.

3. Purchases, checkout, and purchaser email

The Company uses an authorized third-party checkout and commerce service for Product purchases, payment processing, order communications, and digital fulfillment. The service handling a particular purchase is identified during checkout and may act as merchant of record. The Company does not directly collect or store full payment-card numbers. Checkout, payment, fulfillment, and licensing providers may process purchaser names, email addresses, order and payment details, transaction identifiers, license keys, activation records, and fulfillment information under their applicable terms and privacy practices. The Company may access relevant order or licensing records for business administration, refunds, disputes, accounting, fraud prevention, and legal compliance.

4. Shared family license keys and computer activations

Each Product is purchased and licensed separately. For each Product purchase, one license key is associated with the purchaser's checkout email address. The Single Copy, Family Two-Pack, and Family Three-Pack allow activation on one, two, or three Windows computers, respectively. The purchaser may share that key with intended family recipients within the purchased limit; separate purchaser emails or keys are not issued for recipients under that purchase. Re-downloading an installer does not increase the number of allowed computer activations. Personal library files are not required for license activation.

5. One-time activation and offline operation

Initial license activation on each permitted computer requires an internet connection to the licensing service. Activation may involve the license key, activation identifier, and technical information necessary to validate the purchase and count computers. Under the Company's standard licensing arrangement, after successful activation, ordinary Product use on that computer does not require recurring online license checks, periodic validation, or an offline grace-period check. Activation on another computer, reactivation after certain changes, or release of an activation may require internet access. These licensing actions do not require uploading personal libraries. Ray of Light Publishing LLC | Privacy Policy Page 1

6. Website hosting and technical information

The Company uses third-party hosting services for its product sales websites. Hosting and commerce providers may process IP addresses, browser and device information, request logs, and necessary cookies to operate and secure their services. Their own privacy notices govern their independent processing. If a Company website uses optional advertising pixels, analytics, or other nonessential tracking, applicable notices and consent choices are provided as required by law.

7. How we use and share information

We use purchase records and information voluntarily provided to us to fulfill orders, administer licenses, respond to inquiries and refund requests, maintain business records, prevent fraud, resolve disputes, and comply with law. We do not sell customers' locally stored family libraries or acquire them through ordinary offline use. We may share relevant business information with service providers, professional advisers, commerce providers, or authorities where reasonably necessary or legally required.

8. Retention and security

Hosting and commerce providers retain information according to their own policies. We retain records within our control as reasonably necessary for legitimate business purposes and legal obligations. We use reasonable safeguards for information under our control, but no system is completely secure. The Company does not control the security of customers' computers, local libraries, or backups.

9. Your choices and privacy requests

Contact marketing@rayoflightpublishing.com regarding personal information held by the Company. Where applicable law grants rights to access, correct, or delete information, we address requests concerning information within our control, subject to lawful exceptions. Information held independently by checkout, payment, hosting, licensing, or other service providers may need to be addressed with those providers. Their identities and applicable privacy notices are available through the relevant website, service, or checkout. We cannot remotely recover, change, or delete customer content that remains solely on a customer's computer.

10. Children and family materials

The Company markets its Products to adult purchasers and does not direct its sales websites to children. Customers may preserve family materials involving children within their own local libraries. Locally stored content is not obtained by the Company merely because a customer uses a Product.

11. Changes to this policy

We update this Privacy Policy as needed to reflect applicable law and actual Company website, checkout, licensing, or Product practices. Updated versions state their effective date. We provide additional notice or request consent where required by applicable law.

12. Contact and third-party privacy notices

Ray of Light Publishing LLC | Texas, United States | Email: marketing@rayoflightpublishing.com. Applicable checkout, payment, licensing, and hosting providers make their privacy notices available through the relevant website, service, or checkout. Product-specific websites and disclosures identify any additional practices applicable to a particular Product.